

DAFTAR PUSTAKA

- Achidah, N., M.M., Warso, & Budi, L. (2016). Pengaruh Promosi, Harga dan Desain terhadap Keputusan Pembelian sepeda motor Mio GT. *Journal Of Management* 2(2);
- Ade, K. (2014). *Pengaruh Kapasitas Sumber Daya Manusia, Pemanfaatan Teknologi Informasi, dan Sistem Pengendalian Intern Akuntansi Terhadap Nilai Informasi Pelaporan Keuangan Pemerintah Daerah Pemerintah Kota Bandar Lampung*. Fakultas Ekonomi Bisnis. UNILA, Bandar Lampung;
- Agarwal, P., & Sajid, S.M. (2017). A Study of Job Satisfaction, Organizational Commitment and Turnover Intention among Public and Private Sector Employees. *Journal of Management Research*. Vol. 17. No. 3. pp. 123–136;
- Aginta Chairunnisa Sinulingga. Deasy Aseanty. (2017). Peran Kepuasan Kerja Dan Komitmen Afeksi Antara *Caring Climate* Dengan Kinerja Karyawan. *Jurnal Manajemen dan Pemasaran Jasa*. Vol. 10 No. 2;
- Ahluwalia, A.K. & Preet, K. (2017). The Influence of Organizational Commitment on Work Motivation: A Comparative Study of State and Private University Teachers. *The IUP Journal of Organizational Behavior*. Vol. XVI, No. 2;
- Ahmed, Ishfaq. (2011). Relationship between Motivastion and Job Satisfaction : A Study of Higher Educational Institutions. *Journal of Economics and Behavioral Studies*, Vol.3 No.2, pp 94-100.
- Akmal, S. C., Semiyarti, R., & Gayatri. (2013). *Hubungan Personal hygiene dengan Kejadian Skabies di Pondok Pendidikan Islam Darul Ulum, Palarik Air Pacah, Kecamatan Koto Tangah Padang Tahun 2013*. <http://jurnal.fk.unand.ac.id/images/articles/vol2/no3/164-167.pdf>;
- Aksoy, C. Sengün, H.I. Yilmaz, Y. (2018). Examination Of The Relationship Between Job Satisfaction Levels And Organizational Commitments Of Tourism Sector Employees: A Research In The Southeastern Anatolia Region Of Turkey. *Electronic Journal of Social Sciences*. Vol:17 Issue:65;
- Alessandri, G., & Borgogni, L. (2016). A Dynamic Model of the Longitudinal Relationship between Job Satisfaction and Supervisor-Rated Job Performance. *International Association of Applied Psychology*. 66 (2), 207–232;

- Allen & Meyer. (2013). *The Measurement and Antecedents of Affective, Continuance and Normative Commitment to Organization*. Jakarta: Elex Media Komputindo;
- Ali, M. (2011). *Memahami Riset Perilaku dan Sosial*. Bandung: Pustaka Cendikia Utama;
- Ali, N., & Baloch, Q. B. (2010). Job satisfaction and employee turnover intention (Case study of NWFP Pakistan based banking sector). *Interdisciplinary Journal of Contemporary Research Business*. Vol. 2, No.5: 39-66
- Alvi, A. K., Abbasi, S. A., & Haider, R. (2014). Relationship of perceived organizational support and employee engagement. *Journal Sci.Int Lahore*, 26(2), 949-952;
- Angelica, D., & Cahyani, R. (2009). *Pemasaran Dasar*, (Edisi 16). Jakarta: Salemba Empat;
- Anindita, R., & Seda, A.E. (2017, Oktober). *Model Employee Engagement dalam Meningkatkan Komitmen Organisasional Karyawan*. Laporan Akhir Penelitian Internal. Jakarta: Universitas Esa Unggul;
- Arikunto, S. (2010). *Prosedur Penelitian: Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta;
- Aslan, M., & Yildirim, A. (2017). Personality and Job Satisfaction among Nurses: The Mediating Effect of Contextual Performance. *International Journal of Caring Sciences*. Vol 10. Issue 1-544;
- Bangun, W. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: Erlangga;
- Battistelli, A. Galletta, M. Portoghesi, I., & Vandenberghe, C. (2013). Mindsets of commitment And motivation: interrelationships And contribution to work outcomes. *The Journal of Psychology*. 147(1), 17–48;
- Bhaskara, R.D. & Christine, W.S. (2011). Pengaruh Kepemimpinan Transformasional dan Kepemimpinan Transaksional terhadap Motivasi Kerja Karyawan PT Indosiar Visual Mandiri Departemen News .*Jurnal Integra* Vol. 1, No. 2,: 191-206;
- Candra, A., & Dadang, H. (2013). *E-Business & E-Commerce*. Yogyakarta: Andi;
- Chen, et al. (2002). Loyalty to supervisor vs. Organizational commitment: Relationship to employee performance in China. *Journal of Occupational and Organizational Psychology*. 75, 339-356;
- Choong, Y. O., Wong, K. L., & Lau, T. C. (2011). Intrinsic Motivation and Organizational Commitment in the Malaysian Private Higher Education Institutions: An Empirical Study. *Journal of Arts, Science & Commerce*. Vol.– II, Issue 4;

- Chukwuma, E.M., & Obiefuna, O. (2014). Effect of Motivation on Employee Productivity : A Study of Manufacturing Companies in Nnewi. *Journal of Managerial Studies and Research* 2 (7);
- Conway, N., & Briner, R.B. (2012). Investigating The Effect Of Collective Organizational Commitment On Unit-Level Performance And Absence. *Journal of Occupational and Organizational Psychology*. 85, 472-486;
- Daly, et al. (2014). The Importance of Clinical Leadership in the Hospital Setting. *Journal of Healthcare Leadership*. 6: 75-83;
- Darmawan. (2013). *Metode Penelitian Kuantitatif*. Bandung: Remaja Rosdakarya;
- David, F.R. (2011). *Strategic Management : Concepts and Cases*. (Edition 13th). New Jersey: Pearson Education;
- Deci E.L., Ryan R.M. (2014) *Autonomy and Need Satisfaction in Close Relationships: Relationships Motivation Theory*. In: Weinstein N. (eds) *Human Motivation and Interpersonal Relationships*. Springer: Dordrecht;
- Dessler, G. (2015). *Manajemen Sumber Daya Manusia*. Jakarta: Salemba Empat;
- Dragos, P.F. (2014). Study Regarding The Role Of Motivation In The Sport Performance Activities. *Baltic Journal Of Health And Physical Activity*. Vol. 6, No. 1, 48-55;
- Fahmi, I. (2014). *Pengantar Manajemen Keuangan*. Bandung: Alfabeta;
- Febri, F.A. 2015. *Pengaruh Kepuasan Kerja Dan Beban Kerja Terhadap Kinerja Karyawan Pada Pt. Merapi Agung Lestari*. Program Studi Manajemen Jurusan Manajemen Fakultas Ekonomi Universitas Negeri Yogyakarta;
- Fu, W., & Deshpande, S.P. (2013). The Impact of Caring Climate, Job Satisfaction, and Organizational Commitment on Job Performance of Employees in a China's Insurance Company. *Journal of Business Ethics*. 124:339–349;
- Gondokusumo, S., & Sutanto, E.M. (2015). Motivasi Kerja, Kepuasan Kerja, Dan Komitmen Organisasional Karyawan. *Jurnal Manajemen dan Kewirausahaan*. Vol. 17, NO. 2, 186–196;
- Guo, y. Liao, j. Liao, s., & Zhang, y. (2014). The Mediating Role Of Intrinsic Motivation On The Relationship Between Developmental Feedback And Employee Job Performance. *Social Behavior & Personality*. 42(5), 731-742;
- Hair, J.E.Jr, et al. (2014). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. California-USA: SAGE Publications, Inc;

- Hardjo, S., & Nasution, S.B. (2011). Hubungan Motivasi Kerja dan *Locus Control* Dengan Kinerja Karyawan. *Jurnal Analitika*. Vo. III, No. 2;
- Hasibuan, M.SP., (2017). *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara;
- Herzberg, F. (2008). *One More Time: How do You Motivate Employees?*. Boston: Harvard Bussiness Press;
- Hsu, J.L. (2012). Effects Of Emotional Labor On Organizational Performance In Service Industry. *Pakistan Journal of Statistics*. Vol. 28(5), 757-765;
- Indrasari, M. (2017). *Kepuasan Kerja dan Kinerja Karyawan: Tinjauan dari Dimensi Iklim Organisasi, Kreativitas Individu, dan Karakteristik Pekerjaan*. Sidoarjo: Indomedia Pustaka;
- Indrasari, M.M. Syamsudin, N. Newcombe, P., & Permana, S. (2018). Influence of Motivation and Quality of Work Life on The Performance of Employees. *Jurnal Terapan Manajemen dan Bisnis*.Vol 4 Number 1;
- Iranmanesh, S. Fuladvandi, M. Ameri, G.F., & Bahrampoor, A. (2014). Iranian Nurses' Organizational Commitment and Job Motivation. *Asian J. Nur. Edu. & Research* 4(2): Page 189-194;
- Ismawati, et al. (2017). Pengaruh Motivasi dan Disiplin Kerja terhadap Kinerja Karyawan di Bagian Produksi : Studi Kasus pada PT. Gatra Mapan Ngijo Karangploso. *E-Jurnal Riset Manajemen*. Prodi Manajemen;
- Justice, J.B. (2007). *Purpose and Significance of Research Design (Handbook of research Methods In Public Administration)*. Pennsylvania: CRC Press;
- Kaswan. 2012. *Manajemen Sumber Daya Manusia untuk Keunggulan Bersaing Organisasi*. Yogyakarta: Graha Ilmu;
- Kreitner, R., & Kinicki, A. (2014). *Organizational behavioral* (5th ed). Boston: McGraw-Hill;
- Latib. (2016). Pengaruh Budaya Organisasi, Kepemimpinan dan Motivasi Terhadap Komitmen Organisasi dan Kinerja Pegawai (Studi Pegawai Dinas Pasar Kota Semarang). *Journal of Management*. Vol. 2 No. 2;
- Lizote, S.A. Verdinelli, M.A., & do Nascimento, S. (2017). Organizational Commitment And Job Satisfaction: A Study With Municipal Civil Servants. *Revista Brasileira de Administração Pública*. 51(6):947-967;
- Luthans, J.F., (2011) *Perilaku Organisasi* (Edisi Sepuluh). (Vivin Andhika Yuwono, Penerjemah).Yogyakarta: Andi;
- Maley, J. F., & Moeller, M. (2014). Global performance management systems. *Journal of Business Research*, 67(1), 2803-2810;

- Malhotra, Naresh K., and David F. Birks. (2012). *Marketing Research: An Applied Approach 3rd European Edition*. Harlow, England: Prentice-Hall.;
- Mangkunegara, A.A.A.P. (2015). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: Remaja Rosdakarya;
- Mathis, R.L., & Jackson, J.H. (2012). *Manajemen Sumber Daya Manusia*. (Buku 1), (Jimmy Sadeli, Bay, Prawira Hie, Alih Bahasa) Jakarta: Salemba Empat;
- McLeod, Jr.R, & Schell, G.P. (2017). Sistem Informasi Managemen (Terjemahan). Jakarta: Salemba Empat;
- McShane, S., & Glinow, M.V. (2010). *Organizational Behavior*. (7th Edition). New York: McGrawHill;
- Mensah, E.B.K., & Tawiah, K.A. (2016). Employee Motivation and Work Performance: A Comparative Study of Mining Companies in Ghana. *Journal of Industrial Engineering and Management*. 9(2): 255-309;
- Merry, L.Z. Syarief, F. (2017). The Effect Of Empowerment, Employee Engagement And Organizational Commitment Towards Performance Of Governmental-Employees Of Financial-Management. *International Journal of Human Capital Management*. 1(1):152-163;
- Miftahun, S.N., & Sugiyanto. (2010). Pengaruh Dukungan Sosial dan Kepemimpinan Transformasional terhadap Komitmen Organisasi dengan Mediator Motivasi Kerja. *Jurnal Psikologi*, 37(1), 94-109. jurnal.psikologi.ugm.ac.id/index.php/fpsi/article/view/42/31;
- Moheriono. (2012). *Pengukuran Kinerja Berbasis Kompetensi*. Jakarta: Raja Grafindo Persada;
- Mondy, R.W. (2010). *Human Resource Management* (8th Edition). New Jersey: Prentice Hall;
- Mouluod, K. Boughera, B., & Samir, B.F. (2016). Job Satisfaction For Physical Education Teachers And Its Relationship To Job Performance And Organizational Commitment. *Science, Movement and Health*. Vol. XVI, ISSUE 2;
- Mulder, P. (2013). *ERG Theory*. Retrieved May, 20th 2018 from <https://www.toolshero.com/personal-happiness/erg-theory/>;
- Mulder, P. (2015). *McGregor Theory X and Theory Y*. Retrieved May, 20th 2018 from <https://www.toolshero.com/leadership/mcgregor-theory/>;
- Mulder, P. (2015). *McClelland Motivation Theory*. Retrieved May, 20th 2018 from <https://www.toolshero.com/effectiveness/mcclelland-motivation-theory/>;

- Mulder, P. (2018). *Vroom's Expectancy Theory*. Retrieved May, 20th 2018 from <https://www.toolshero.com/management/vrooms-expectancy-theory/>;
- Munandar, M. (2010). *Budgeting Perencanaan Kerja Pengkoordinasian Kerja Pengawasan Kerja*. Yogyakarta : BPFE;
- Murgianto, Sulasmri. S., & Suhermin. (2016). The Effect of Commitment, Competence, Work Satisfaction on Motivation, and Performance of Employees at Integrated Service Office of East Java. International. *Journal of Advanced Research*. Vol. 3, Issue -378-396;
- Murty, W.A., & Hudiwinarsih, G. (2012). Pengaruh Kompensasi, Motivasi, dan Komitmen Organisasional Terhadap Kinerja Karyawan Bagian Akuntansi (Studi Kasus pada Perusahaan Manufaktur Di Surabaya). *Jurnal The Indonesian Accounting Review* Vol. 2;
- Nelson, D.L., & Quick, J.C. (2006). *Organizational Behavior Foundations Realities and Challenges*. Thompson South Western, United States of America;
- Neubert, N.J., & Halbesleben, K. (2014). Called to Commitment: An Examination of Relationships Between Spiritual Calling, Job Satisfaction, and Organizational Commitment. *Journal of Business Ethics*. 132:859–872;
- Newstrom, J.W. (2011). *Organizational Behavior: Human Behavior at Work*. Newyork-America: McGraw-Hill Education;
- Noe, R.A., Hollenbeck, J.R., Gerhart, B., & Wright, P.M. (2010). *Manajemen Sumber Daya Manusia: Mencapai Keunggulan Bersaing*. (Edisi 6, Jilid 1). Jakarta: Salemba Empat;
- Noor, J. (2011), *Metodologi Penelitian*. Jakarta: Prenada Media Group;
- Noor, J., (2013). *Penelitian Ilmu Manajemen, Tinjauan Filosofis dan Praktis* (cetakan ke-1). Jakarta: Kencana;
- Notoatmodjo, S. (2012). *Metodologi Penelitian Kesehatan*. Jakarta: Rineka Cipta;
- Nurcahyo, A. (2011). Analisis Variabel-Variabel yang Mempengaruhi Kinerja Karyawan pada PT. Quadra Mitra Perkasa Balikpapan. *Jurnal Eksis*. Vol.7 No.2, Agustus 2011: ISSN 1816 – 2000;
- Pamela, A.O., & Oloko (2015). Effect of motivation on employee performance of commercial banks in kenya : A case study of Kenya Commercial Bank in Migori County. *Journal of Human Resource Studies* 5 (2);
- Pérez, M. Jiménez, M.J.P. Garcés, S.A., & Sanchez, A.M. (2017). Work-family practices and organizational commitment: the mediator effect of job satisfaction. *Universia Business Review*. DOI: 10.3232/V14.N4.03;

- Rahim, N.A.A. Sapien, R.Z.Z. Anuar, A., & Ismail, A. (2016). Relationship between Performance Based Reward and Organizational Commitment in Banking Industry. *Acta Universitatis Danubius*. Vol 12, no 3;
- Rahmi, B. M. (2013). *Pengaruh Kepemimpinan Transformasional terhadap Organizational Citizenship Behavior dan Komitmen Organisasional dengan Mediasi Kepuasan Kerja*. Denpasar: Program Magister Studi Manajemen Universitas Udayana;
- Richard, D.L. (2012). *Era Baru Manajemen*. Jakarta: Salemba Empat;
- Riggio, R. E. (2013). *Introduction to Industrial/Organizational Psychology* (6th ed.). New Jersey: Pearson Education;
- Riniwati, H. (2011). *Mendongkrak Motivasi dan Kinerja: Pendekatan Pemberdayaan SDM*. Malang: UB Press;
- Rivai, V., (2013), *Manajemen Sumber Daya Manusia Untuk Perusahaan Dari Teori Ke Praktek*. Bandung: Rajagrafindo persada;
- Robbins, P.S., & Coulter, M. (2012). *Manajemen*. (Bob Sabran, Wibi Hardani, Penerjemah). Jakarta: Erlangga;
- Robbins, S.P. (2015). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Robbins, S.P., & Judge, T.A. (2012). *Perilaku Organisasi*. Jakarta: Salemba Empat;
- Rosleny, M. (2015). *Psikologi Industri dan Organisasi*. Bandung: Pustaka Setia;
- Roziqin,M.Z. (2010). *Kepuasan Kerja*. Malang: Averroes Press;
- Samsudin, S. (2010). *Manajemen Sumber Daya Manusia*. Bandung: Pustaka Setia;
- Saydam, G. (2011). *Manajemen Sumber Daya Manusia*. Jakarta: Gunung Agung;
- Sedarmayanti. (2011). *Manajemen Sumber Daya Manusia. Reformasi Birokrasi dan Manajemen Pegawai Negeri Sipil*, (Cetakan Kelima). Bandung: PT Refika Aditama;
- Shafique, I. Kalyar, M.N., & Ahmad, B. (2018). The Nexus Of Ethical Leadership, Job Performance, And Turnover Intention: The Mediating Role Of Job Satisfaction. *Interdisciplinary Description of Complex Systems*. 16(1), 71-87;
- Simatupang, D.W. (2015). *Hubungan Antara Gaya Kepemimpinan Transformasional Dengan Komitmen Organisasi PT. PLN (PERSERO) Distribusi Bali*. Yogyakarta: Universitas Gajah Mada;
- Sopiah. (2008). *Perilaku Organisasi*. Yogyakarta: Andi;

- Spector, P. E. (2012). *Industrial and Organizational Psychology Research and Practice*. Florida: WILEY.
- Springer, G.J. (2011). A study of job motivation, satisfaction, and performance among bank employees. *Journal of Global Business Issues* 5(1), 29;
- Sugiyono. (2014). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta;
- Sunyoto, D. (2013). *Metodologi Penelitian Akuntansi*. Bandung: PT. Refika Aditama;
- Sutrisno, E. (2014). *Manajemen Sumber Daya Manusia*. (Cetakan ke-6). Jakarta: Pranada Media Group;
- Suwatno & Priansa, D.J. (2014). *Manajemen SDM dalam Organisasi Publik dan Bisnis*. Bandung: Alfabeta;
- Tsui, P.L. Lin, Y.S., & Yu. T.H. (2013). The Influence Of Psychological Contract And Organizational Commitment On Hospitality Employee Performance. *Journal of Social Behavior And Personality*. 41(3), 443-452;
- Umar, H. (2015). *Metode Penelitian untuk Skripsi dan Tesis*. Jakarta: Rajawali;
- Wakida, E. (2015). Job satisfaction – a literature review on employee motivation, attitudes and turnover: what is the relationship? *10.13140/RG.2.1.1583.2800*;
- Waluyo. (2013). *Perpajakan Indonesia*. Salemba Empat, Jakarta;
- Wan Fauziah, W.Y., & Tan, S.K. (2013). Generation Differences in work Motivation : From Developing Country Persepective. *Journal of Economy, Management and sosial Sciences* 2 (4), 97-103;
- Wibawa, R. P., & Tiarawati, D. A. (2015). Pengaruh Kualitas Pelayanan dan Kepuasan terhadap Loyalitas Karyawan Pada Pt. Sederhana Abadan Mitra Kab. Madiun. *Equilibrium*, Vol 3, No 2, 123-133.
- Wibowo. (2013). *Manajemen Kinerja*. Jakarta: Rajawali Pers;
- Widodo, S.S. (2015). *Manajemen Sumberdaya Manusia : Teori, Prencanaan Strategi, Isu-Isu Utama Dan Globalisasi*. Bandung: Manggu Media;
- Yuen, Onn Choong., & Kee, Luen Wong & Teck, Chai Lau.. (2011). Intrinsic motivation and organizational commitment in the Malaysian private higher educat instituitions : An empirical Study. *Journal of Arts, Science & Commerce* , E-ISSN 2229-4686 , ISSN 2231-4172;

- Yukl, G. (2010), *Kepemimpinan dalam organisasi*, edisi kelima. Jakarta: PT. Indeks;
- Yusoff, Wan., Alhaji, Idris adamu. (2012). Does motivational factor influence organizational commitment and effectiveness? A review of literature. *Journal of business management and economics*, Vol 3(1). Pp 001-009;
- Zorlu, K. (2012). The Perception of self-esteem and self-efficacy as transforming factors in the sources of role stress and job satisfaction relationship of employees: A trial of a staged model based on the artificial neural network method. *African Journal of Business Management*, Vol.6 (8): 3014-3025;
- Zurnali, C. (2010). *Knowledge Worker: Kerangka Riset Manajemen Sumber Daya Manusia Masa Depan*. Bandung: Unpad Press;